

Branch _____

Customer Name: _____

Account No: _____ Account Type: _____

Balance in the account: In Figures: _____ In words: _____

Period of Dormancy of the account: _____

Reactivate Mobile Banking ☐ Yes ☐ No

If yes, please indicate the mobile number to be activated: _____

☐ 10,001 - 50,000 ☐ 50,001 - 200,000 ☐ 200,001 - 500,000 ☐ 500,001 - 1,000,000 ☐ If above 1,000,000 specify amount _____

Reason why the account has been dormant: _____

Reason for reactivation:_____

If Reson B is selected above, explain why the Account Holder is unable or not required to obtain a TIN in the corresponding row below _____

PROTECTION OF PERSONAL DATA

The information that you input here shall be retained by us strictly for our own use in line with the Data Protection Act No. 24 of 2019 and Sidian Bank Limited Privacy Notice available at [www.sidianbank.co.ke](https://sidianbank.co.ke). I consent to the application of the Data Protection Act No. 24 of 2019 and the Privacy Notice to all personal identifiable information provided to the Bank. The Privacy Notice may be updated from time to time and the most recent version can be found on our website <https://sidianbank.co.ke/policies/sidian-bank-privacy-notice/>. If you would like any further information kindly contact our Data Protection Officer at KREP Centre, Wood Avenue, Kilimani, P.O. Box 25363-00603, Nairobi.

DECLARATION BY CUSTOMER

I/We confirm that the information given above is true to the best of my/our knowledge. I/We declare that I/we shall actively operate/maintain my/our account. Please reactivate the account as requested above. I/We the authorized user(s) agree that I/we shall be liable for all resultant charges incurred.

I/We have read, understood and agree to be bound by the Terms & Conditions/Tariffs in force. I/We hereby authorize the Bank to disclose any information relating to my/our account (s) to any authorized Credit Reference Agency.

I/We hereby warrant my/our acceptance that the operations of the account will be subject to the General Terms and Conditions as updated on the Bank's website; [www.sidianbank.co.ke](https://sidianbank.co.ke).

I/we consent to the bank contacting me at the physical and postal address, email and phone number (s) I/we have provided to them to give me/us information on other products/services that the bank or strategic partners may offer.

Name _____ Signature _____ ID \Passport No _____

Name _____ Signature _____ ID \Passport No _____

Name _____ Signature _____ ID \Passport No _____

Name _____ Signature _____ ID \Passport No _____

FOR OFFICIAL USE ONLY

Witnessed by: Service Delivery Officer:

Name: _____ Signature _____

Reviewed by: Operations Manager/Branch Manager:

Name: _____ Signature _____

CHECKLIST

PERSONAL/JOINT ACCOUNT

- ☐ KRA PIN
- ☐ National ID
- ☐ Passport (Foreigners)
- ☐ Risk Rating Form
- ☐ Enhanced Due Diligence (High Risk Customers)
- ☐ Updated Coloured Passport Photo
- ☐ Updated Specimen Card(s)
- ☐ Common Reporting Standards (CSR)
- ☐ Ultimate Beneficial Owner (UBO)

COMPANY ACCOUNT

- ☐ Certificate of Incorporation
- ☐ Enhanced Due Diligence (High Risk Customers)
- ☐ Director(s) / Signatories KYC
- ☐ Updated Coloured Passport Photo
- ☐ Updated Specimen Card(s)
- ☐ CR12 for Limited Companies
- ☐ Updated Practising Certificate
- ☐ Company KRA PIN
- ☐ Company Search Results
- ☐ Common Reporting Standards (CSR)
- ☐ Ultimate Beneficial Owner (UBO)

GROUP ACCOUNT

- ☐ Group Minutes
- ☐ Certificate of registration
- ☐ Signatories KYC
- ☐ Risk Rating Form
- ☐ Updated Coloured Passport Photo
- ☐ Updated Specimen Card(s)
- ☐ Ultimate Beneficial Owner (UBO)